



# GoDurham Annual Report

Sean Egan

Director of Transportation

# COVID-19 Response

- 500k masks distributed in FY22
- Hand sanitizer on all buses
- Driver barriers on all buses
- Continued fare-free service



# Zero-Emissions - Battery-Electric Buses

- First buses completed testing and began regular service in FY22
- Six more scheduled to begin service in FY24
- Grant funding awards enable 25% of the GoDurham fleet to be zero-emissions in 2025



- **FY2022 Electric Fleet Key Stats**

- Nearly 33,000 miles in service
- Over 9,700 lbs. CO<sup>2</sup> saved
- 154 lbs. NOx saved
- 7,250 gallons of diesel fuel saved
- Cost of energy for propulsion reduced by nearly 50%/mile

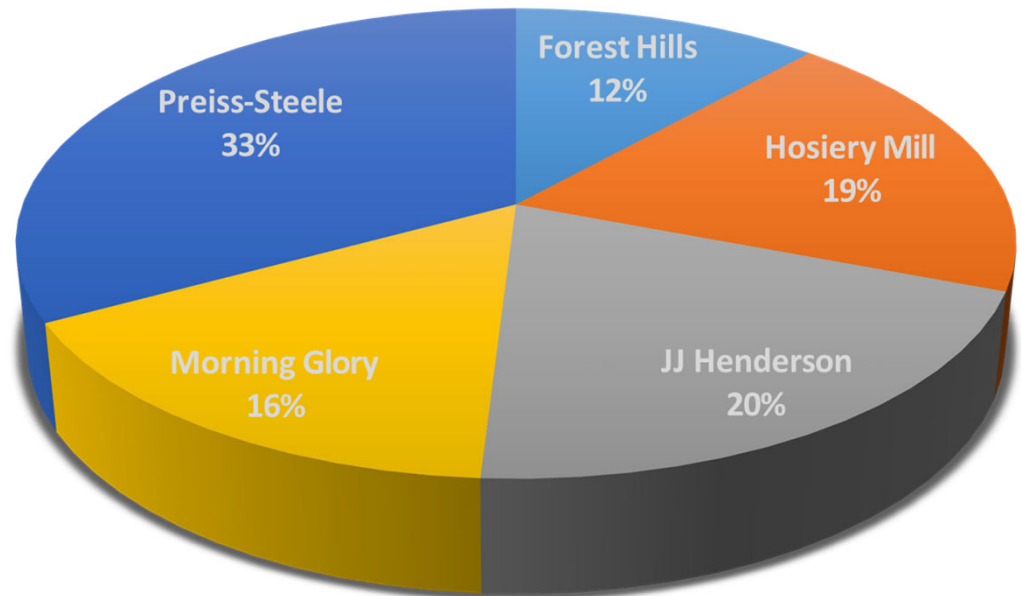
# \$10.8m for Durham Station

- Over 15,000 trips per day
- FTA Award for exterior improvements
- Canopy coverage, more restrooms, more bus bays



# Food Access For Seniors

- Partnership with End Hunger Durham & GoTriangle – Funded by Durham County Transit Plan
- Over 2,700 trips from low-income senior housing communities to grocery stores
- 5 communities in FY22
- 3 added in FY23



# GoDurham Comic Wins APTA Award



- Commissioned comic for Free Comic Book Day
- Local artist - GoDurham rider L. Jamal Walton
- 1<sup>st</sup> Place American Public Transportation Association (APTA) AdWheel Award for Mid-Size Transit Agency



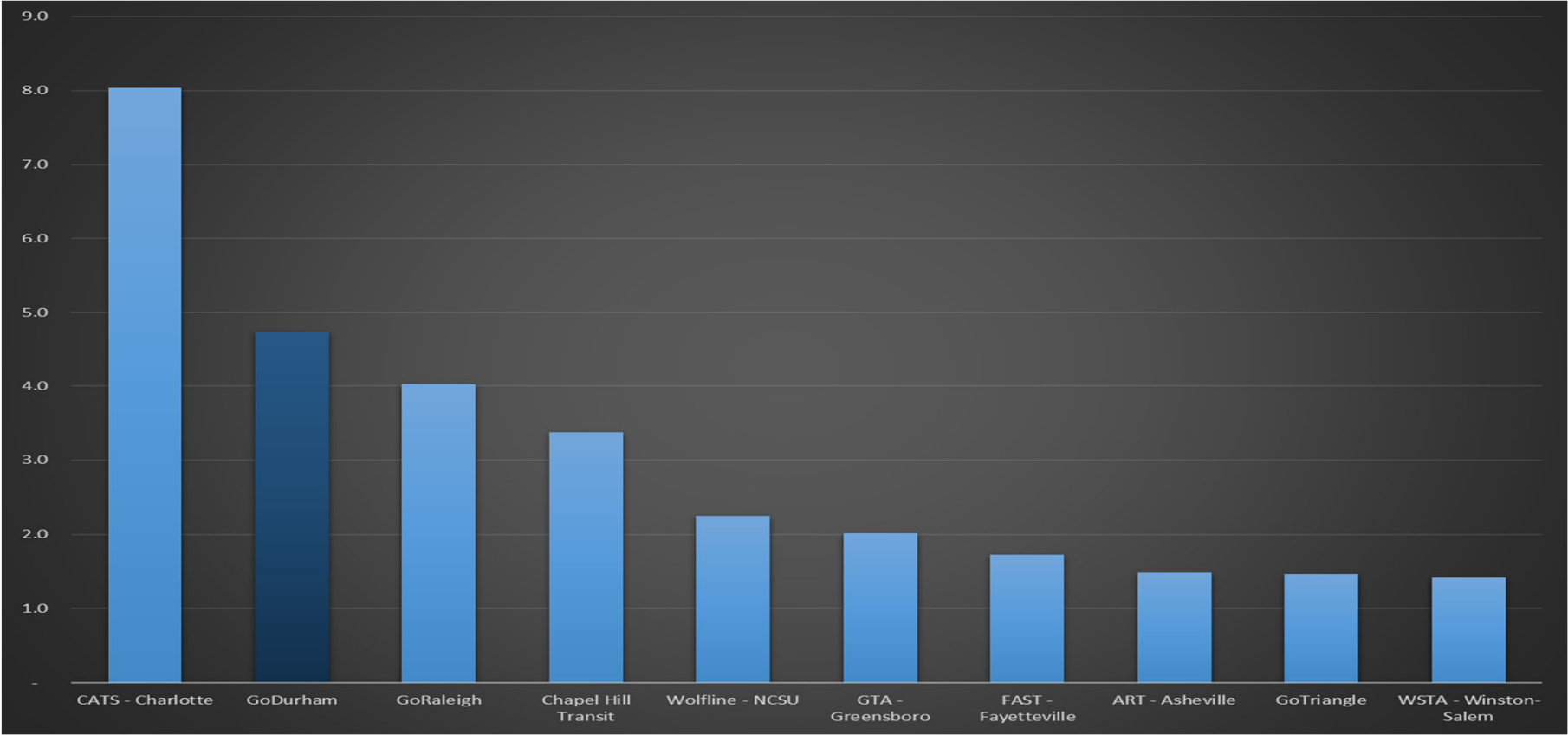
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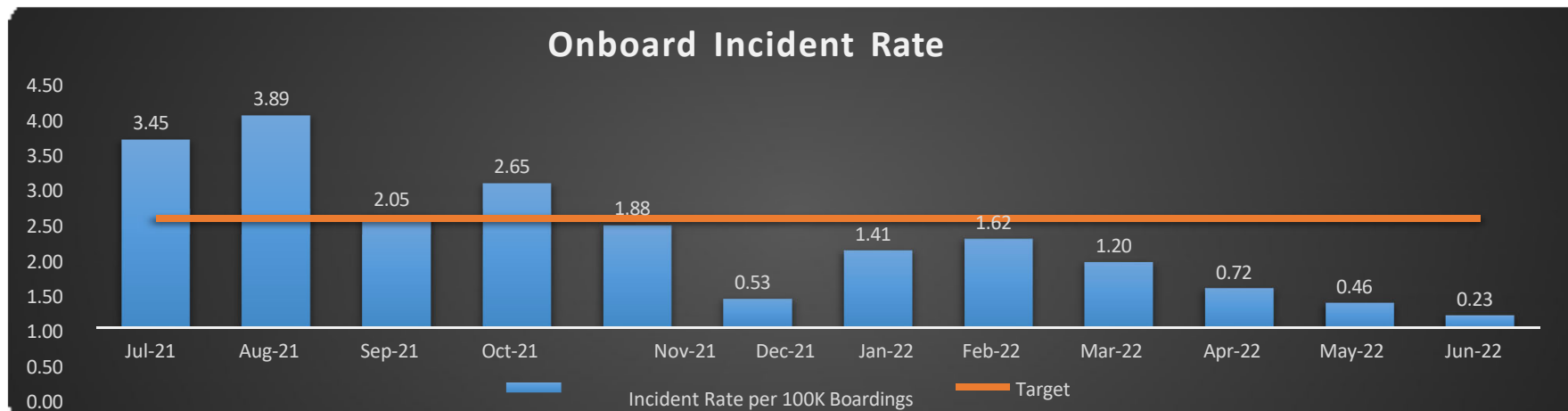
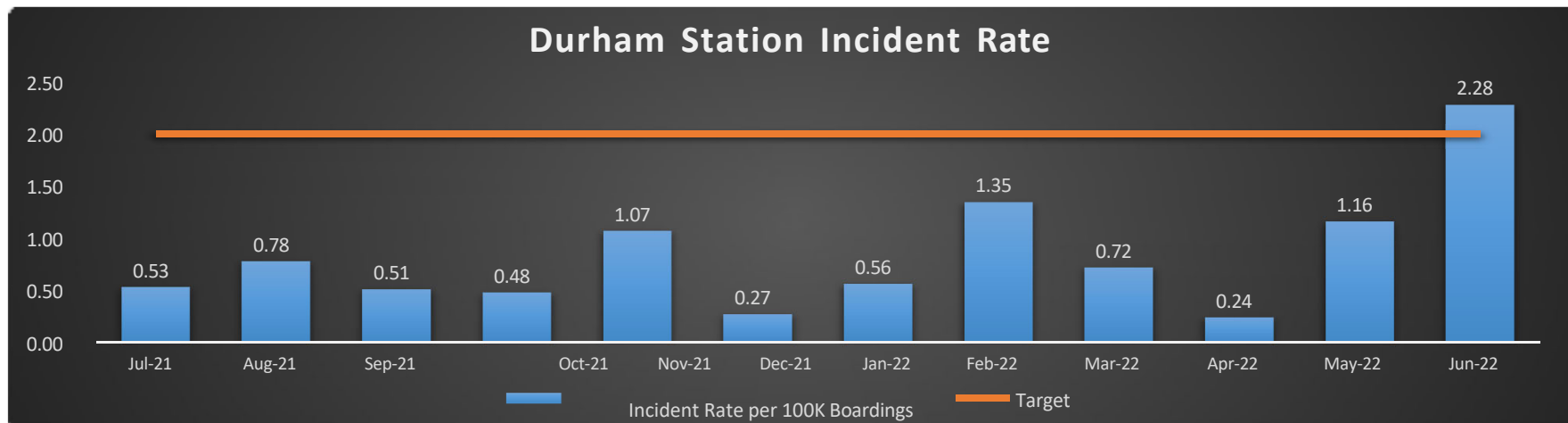
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# Top 10 Bus Transit Systems in NC FY 2022 Passenger Trips (millions)

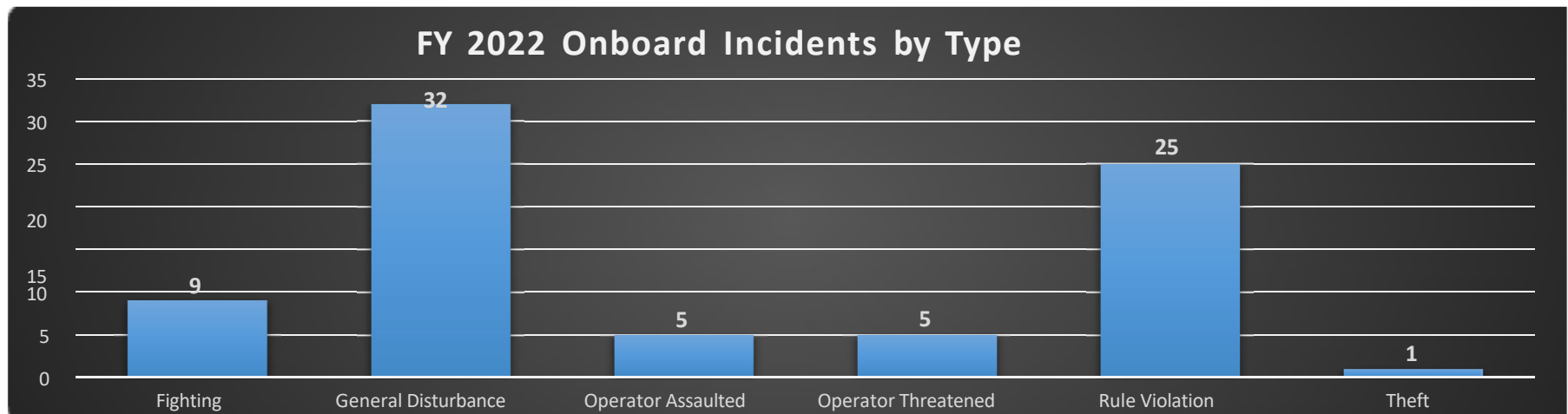
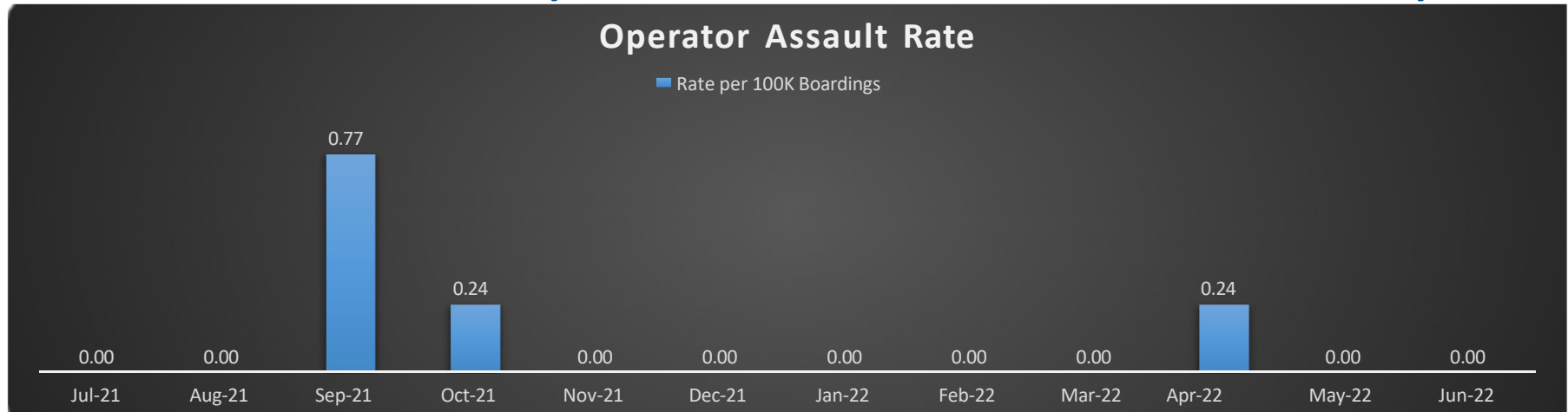


# GoDurham Key Performance Indicators - Safety

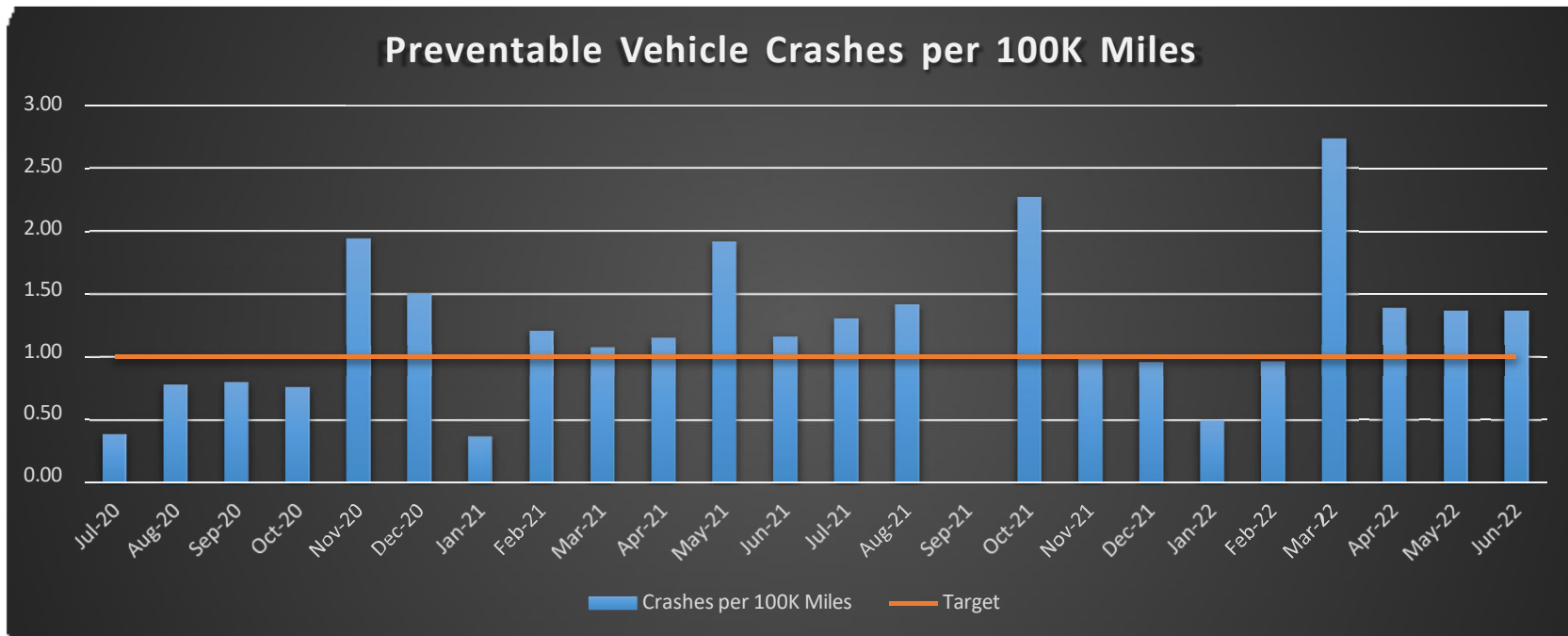




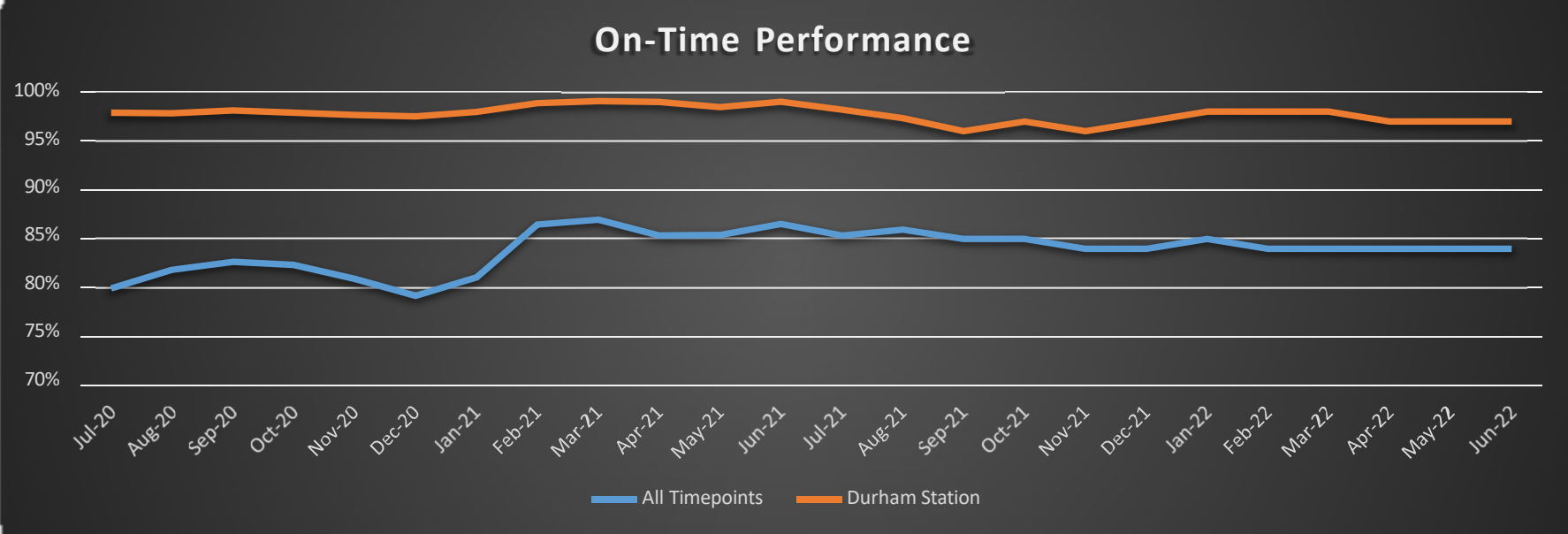
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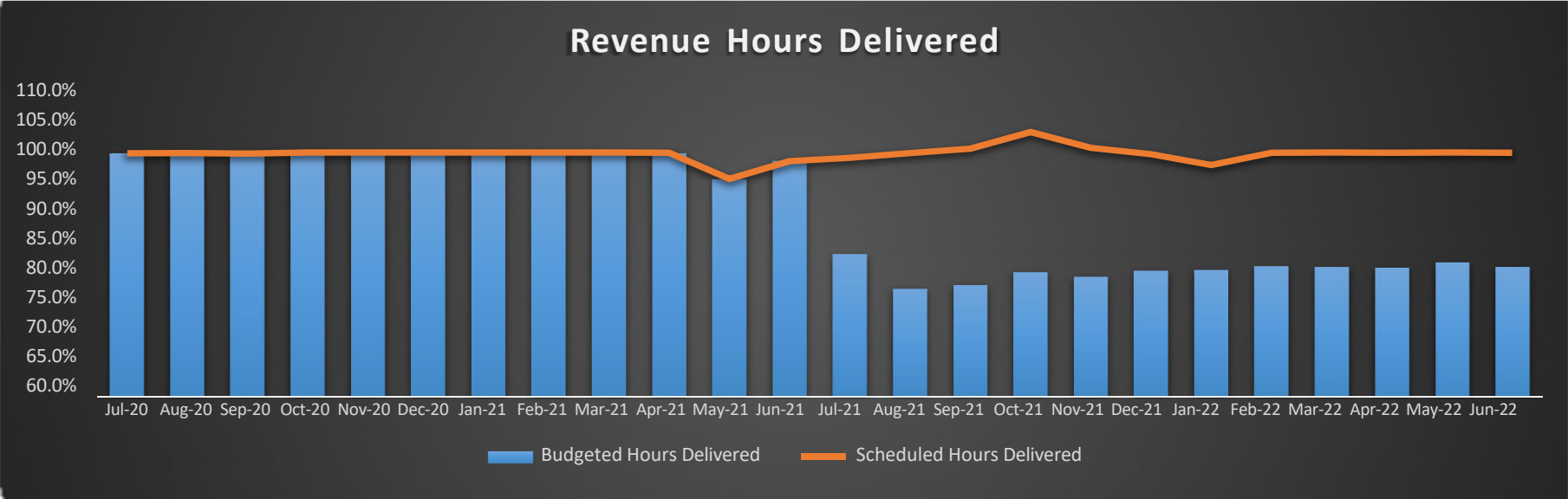
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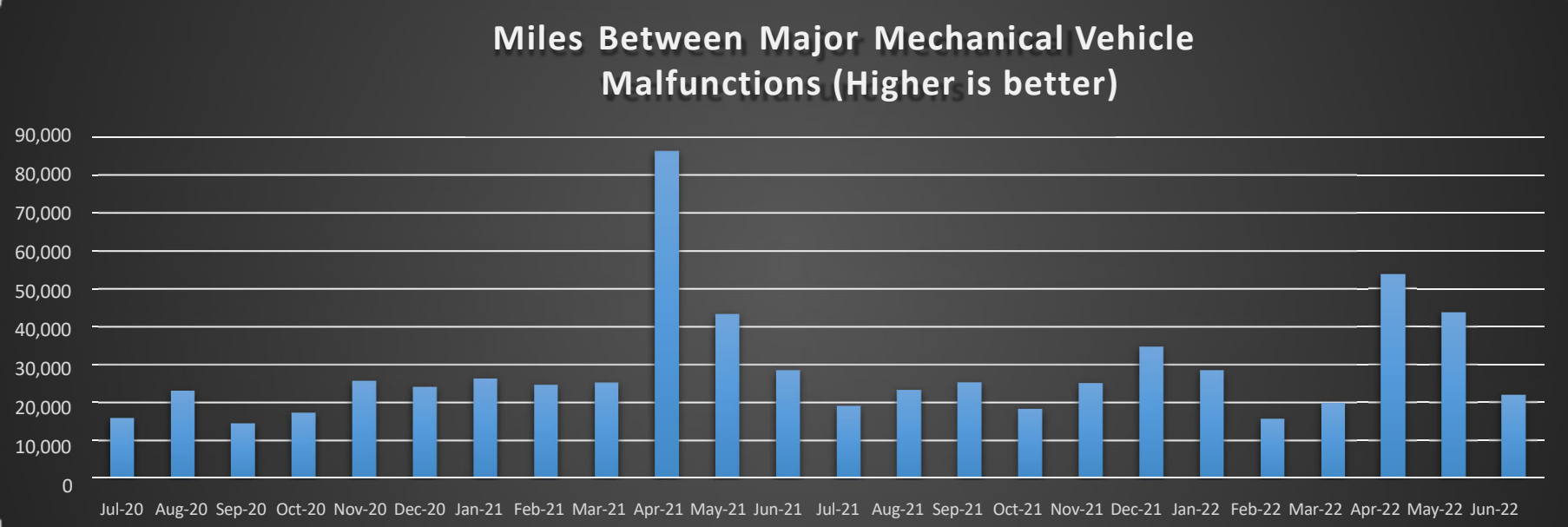
# GoDurham Key Performance Indicators - Reliability



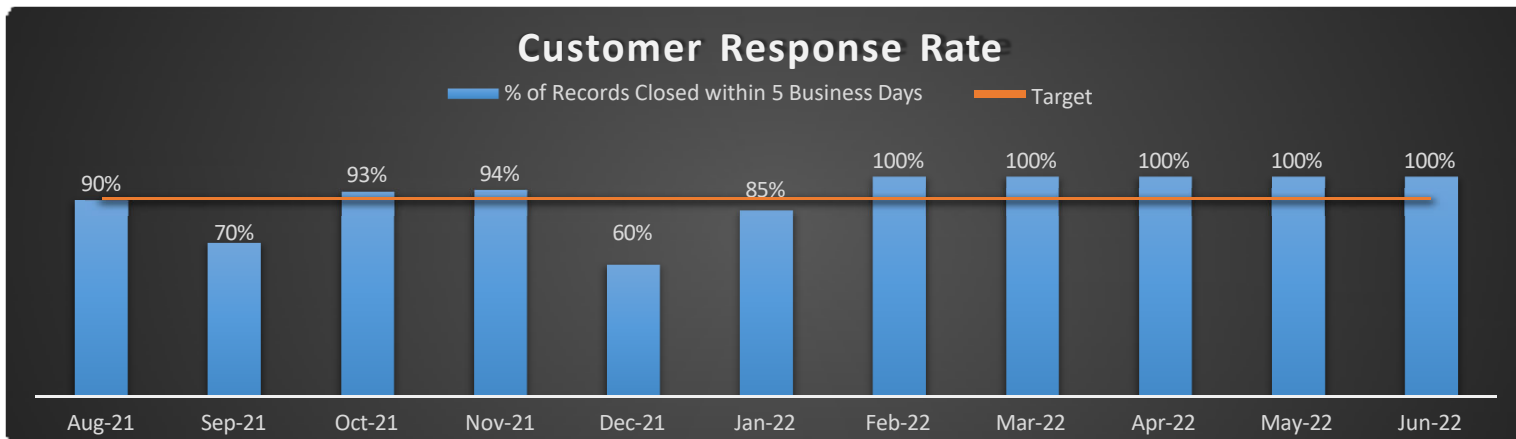
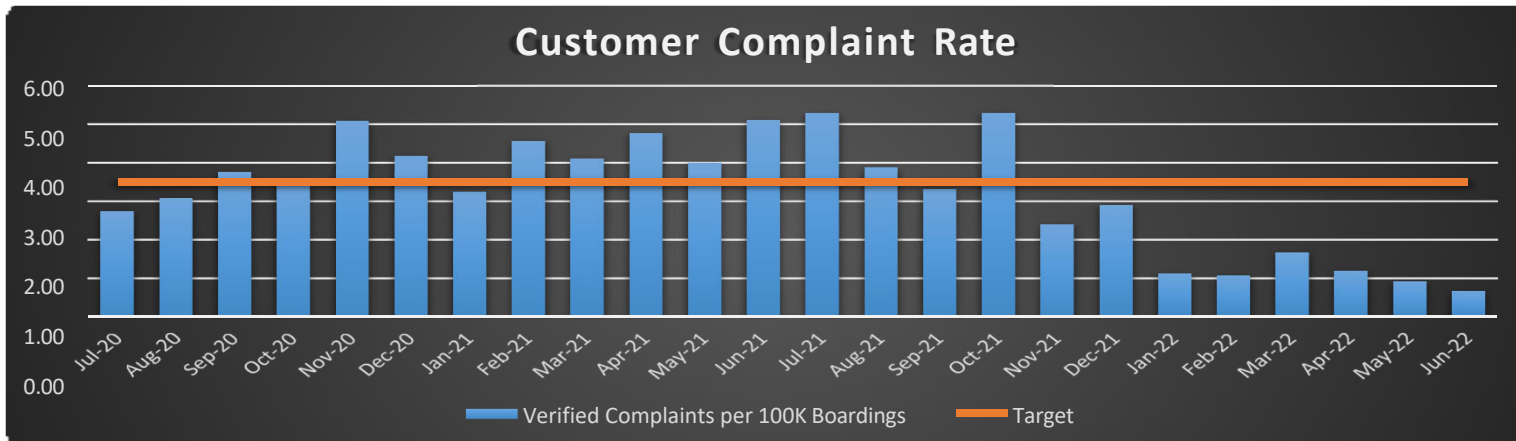
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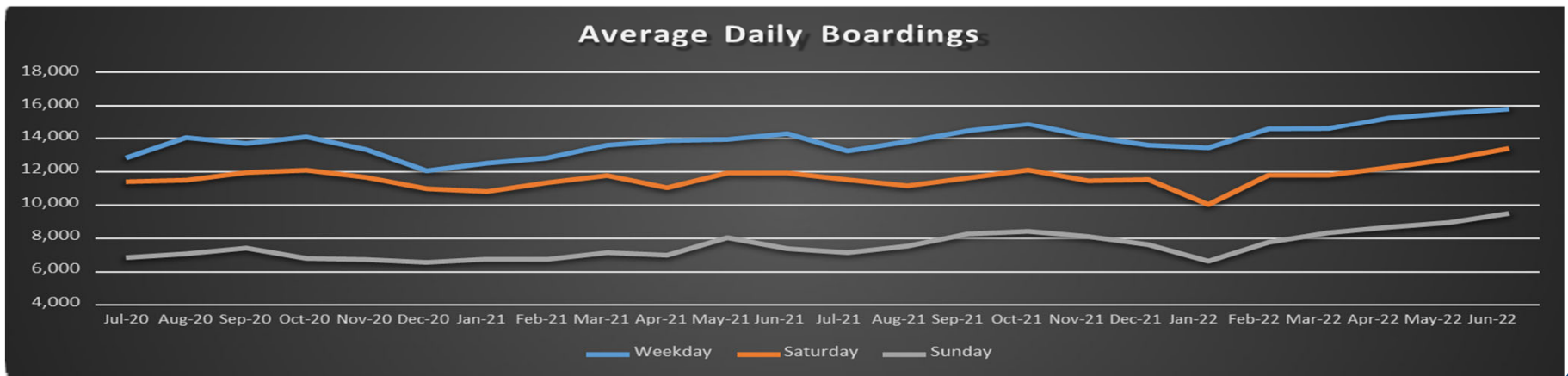
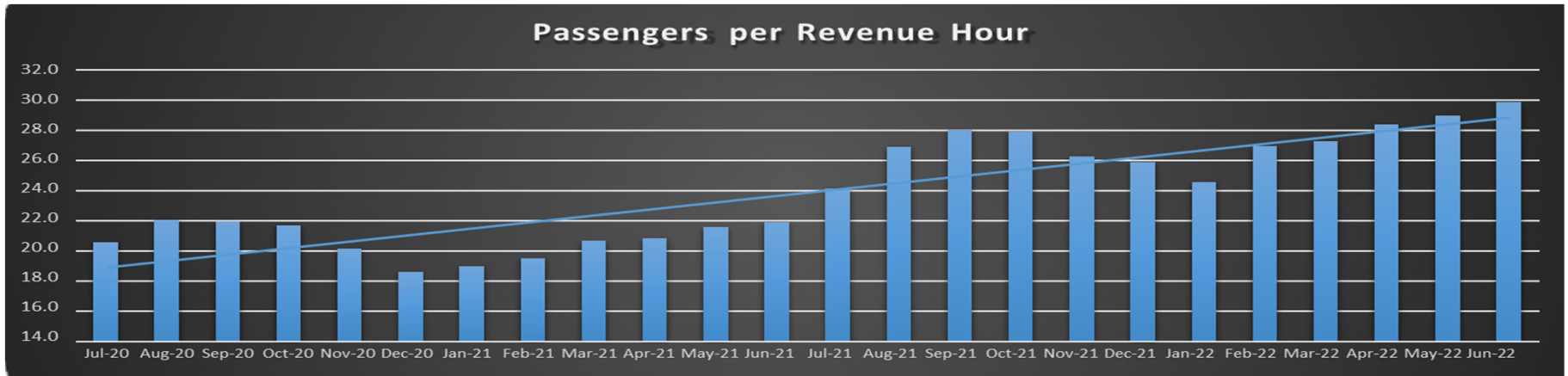
# GoDurham Key Performance Indicators - Reliability



# GoDurham Key Performance Indicators – Customer Service



# GoDurham Key Performance Indicators – Ridership



# 2023 Up and Coming

- Durham Station Renovation – Design Underway
- Restoration of 2020 Service Levels
- Better Bus Project Designs
  - Access to Transit
  - Fayetteville (Route 5) Transit Corridor
  - Holloway (Route 3) Transit Corridor
- Fleet Modernization
  - Delivery of 6 Electric Buses
  - New 5-Year Regional Bus Purchase Contract
- New Operations & Maintenance Contract
  - Managed by the City of Durham
  - Focused on Improving System Performance



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# Questions?



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